

Subdecay Return of Material Authorization

Name: _____
(Your name will be used your for all references of this return.)

Email: _____

Phone number: _____

Return Address: _____

(Required for repair work.)

Reason for return: _____

If returning a product for refund, simply write "refund" in this section. If you are returning a product for repair, please list a detailed description of the problem.

Refunds- Read carefully before sending items back to us

Refund returns must be postmarked within 7 days of the day you received the package.

Refund returns must be in absolutely perfect condition with all documentation and items included in the original product box.

Refunds are only available with this form for items purchased directly through our website. We can not refund for items purchased from other stores.

All B-stock sales are final. No exceptions.

The name and email address you list on this form must match the original transaction, or a refund can not be completed.

Instructions.

1. pack the pedal in a suitable shipping box with proper packing. Packing peanuts, bubble wrap, newspaper etc. We will not accept returns shipped to us in envelopes, or padded envelopes.
2. Ship the pedal back to us with this RMA form completely filled out. Please do not assume that we will ship it back to the address on the box. Incoming shipment boxes are broken down and recycled as soon as they are opened.
3. Ship the package via US mail to:

Subdecay Studios, Inc.
1045 Industrial Parkway
Suite #1
Newberg, OR 97132
USA

If you have any questions regarding returning items, or items that have been returned please email us at support@subdecay.com or call us at 503 538 3632 (9:00Am to 5PM PST)